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			X	X	X	X	PROCESO	ES	ESTRATEGIA
							SUBPROCESO	ESTRATEGIA	
							PROPIETARIO:	DIRECCION	

DESARROLLO

METAL GROUP is made up of the companies METAL SMELTING and METAL PERFORMERS, whose activity is to provide a comprehensive service to its customers through the manufacture of highly responsible and demanding cast iron parts from 0.5 kg to 3,000 kg, as well as their subsequent finishing, machining and logistics, for sectors such as the automotive industry, compressors, lifting, renewable energies, machine tools, motors, valves, etc.

Aware of the need to be competitive in an increasingly demanding market, our aim is to become a strategic partner of our customers, supporting them from the initial stages of product design to its entry into production, without neglecting the impact that our activity has both for the safety of people and for the preservation of the environment.

- ✓ For this reason, the following commitments are defined:
- ✓ To know and satisfy the needs and expectations of our customers, as well as the relevant requirements of the interested parties relevant to the Quality Management System.
- ✓ To provide the best products to our customers, and to ensure effective communication channels through multidisciplinary teams, as well as to know their level of satisfaction with our organisation.
- ✓ To know and comply with the legal and regulatory requirements applicable in each case.
- ✓ Communicate to the client or other relevant interested parties, as far in advance as possible, any incidents that may occur in production and thus minimize the impact they may have.
- ✓ To strive for continuous improvement in the efficiency of our production and management processes to enable us to be competitive in terms of our Quality - Price ratio.
- ✓ Involve our staff, with their contributions, in the achievement of continuous improvement.

As a result of this approach, our efforts are focused on different areas of action:

- ✓ Establishing appropriate training and awareness plans, which ensure that both METAL GROUP people and those acting on its behalf are informed, are competent in their work and understand both the Policy and the objectives and obligations of the organization.
- ✓ The constant technological improvement and innovation of our facilities in order to optimize all our processes.
- ✓ The detection of opportunities for improvement in our management system, by means of periodic reviews of the same that guarantee its permanent adaptation and suitability to the demands of an increasingly competitive market and a constantly evolving environment.
- ✓ To periodically establish quality objectives to ensure the continuous improvement of METAL GROUP, with the same interest with which we pursue economic and social issues.
- ✓ To maintain an open and objective dialogue with Customers, authorities and other recognized interlocutors, in order to contribute to a better understanding between interested parties.

This Quality Policy applies to all METAL GROUP's activities, products and services and is reviewed annually to ensure its ongoing suitability and consistency with our objectives, guaranteeing continuous improvement.

The management of METAL GROUP is committed to ensuring that its Quality Policy, integrated within its management system, is understood, implemented and updated at all levels of the organization, and is available to all relevant interested parties.



Antonio Román Molina
C.E.O

In Abadiano, 30th of March 2022

CUADRO DE REVISIONES

DETALLE DE REVISION	REVISION	FECHA	REVISADO	APROBADO
Edición inicial	00	30/03/2022	SISTEMAS	C.E.O.